

## Capturing Advance Loading Plan and Intimation to Customers

**Disclaimer:** The User Manual is only to be used for general purpose and for reporting in FOIS Application and is not authorized by Railway Board. In case of any conflict, or policy issues, the concerned Rate Circulars along with related instructions issued by Railway Board/Competent Authorities from time to time shall take precedence.

### Part A

#### 1. Customer's subscription to the service for Receiving Notification for Advance Loading Plan

All interested Freight Customers shall need to give their consent and subscribe to the free service for receiving notifications from Indian Railways regarding planned supply of wagons against their registered indents. An individual shall be required to subscribe to the service once and the same shall be applicable for all e-Indents and for all organizations authorized for user. Following enhancements in e-RD application have been carried for users to subscribe to the service:

##### For Subscription of Notifications

- Users shall have option to provide a one-time consent for activating SMS and e-mail alerts from Indian Railways on the advance wagon supply plan fed in the system against customer indents. Here, user shall be displayed with all terms and condition of the service (Refer Image)

The screenshot displays the 'Consent for Receiving Rake Supply Notification' page within the Indian Railways e-Demand Registration System. The page title is 'Consent for Receiving Rake Supply Notification' and the subtitle is 'Ease of business process-Relay of information of supply of rakes through SMS and Mail.' The main content area contains six terms and conditions (i) through (vi) regarding the facility of SMS/E-mail, warranty, supply dates, unforeseen reasons, responsibility for loss/damage/deterioration, and actual placement of rakes. At the bottom, there is a checkbox labeled 'I agree' which is checked, a signature field with a signature, and a 'Subscribe' button.

- Additionally, customer on registration of e-indent in system shall have a check box to opt for Supply Plan notification alerts. This shall be optional for users and can be

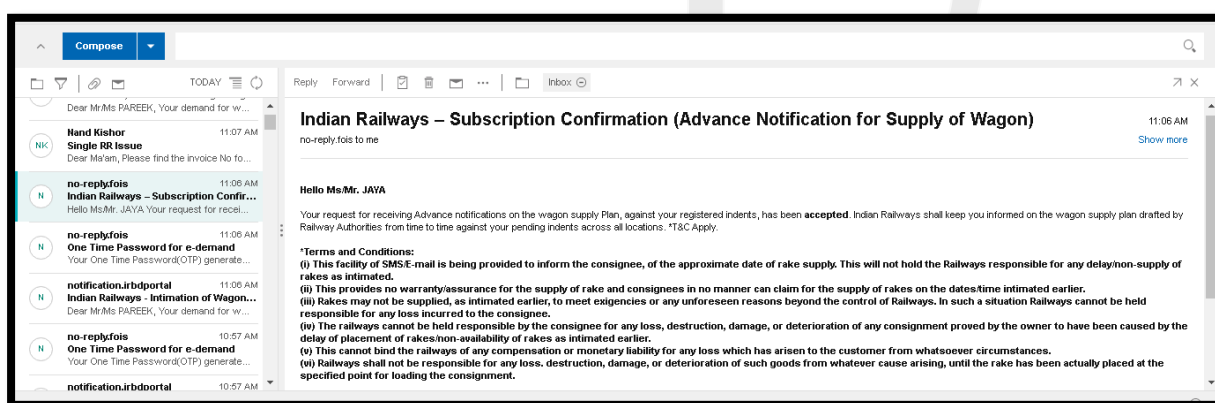
reversed when user wishes to opt out of the service. The option shall be specific for a userid and if opted, same shall be applicable for all e-Indents registered by same userid irrespective of the Organization.

- Subscription of service shall be notified to the customer via an SMS and e-mail sent on user registered mobile number and e-mail id respectively.

**SMS Sample:**

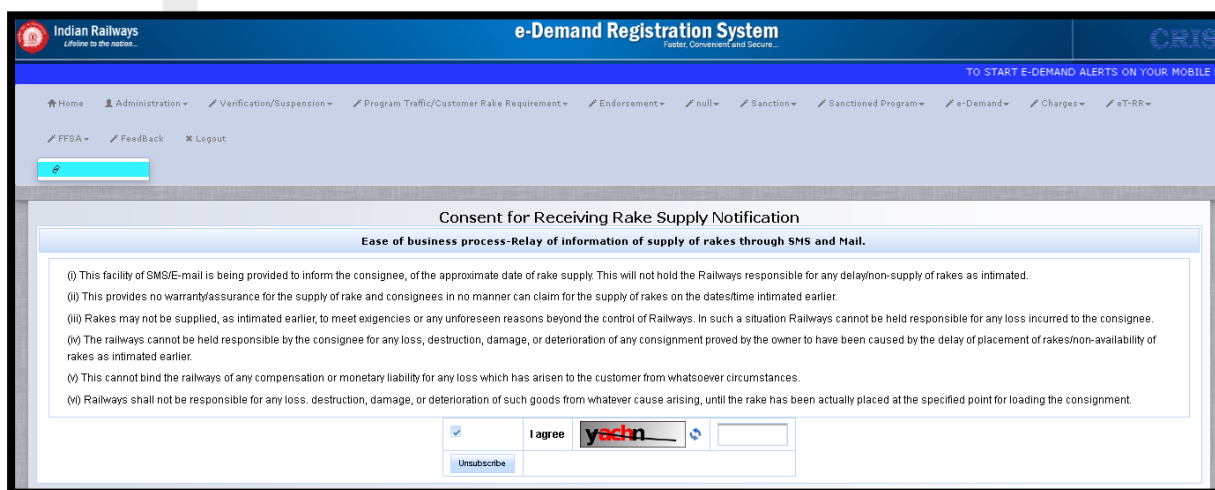
Dear Customer, Your request for advance notification on the expected supply of wagons against your registered indents has been accepted by Indian Railways.  
\*T&C Apply. FOIS/IR

**Email Sample:**



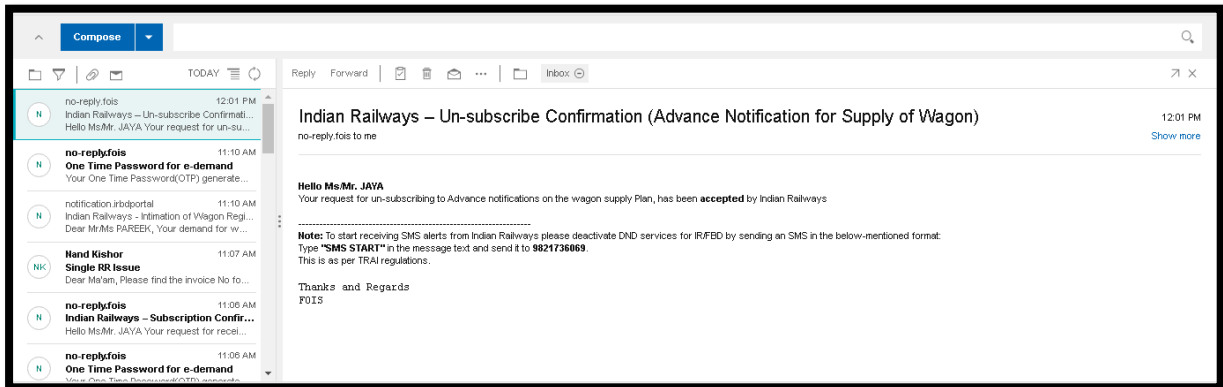
**For Un-Subscription of Notifications**

- A facility to Un-Subscribe the service, the user shall be provided an option to do so through **e-RD Application**.



- An email message confirming acceptance of user request to Un-Subscribe the service shall be sent to customer on registered e-mail ID.

**Email Sample:**



**Part B:**

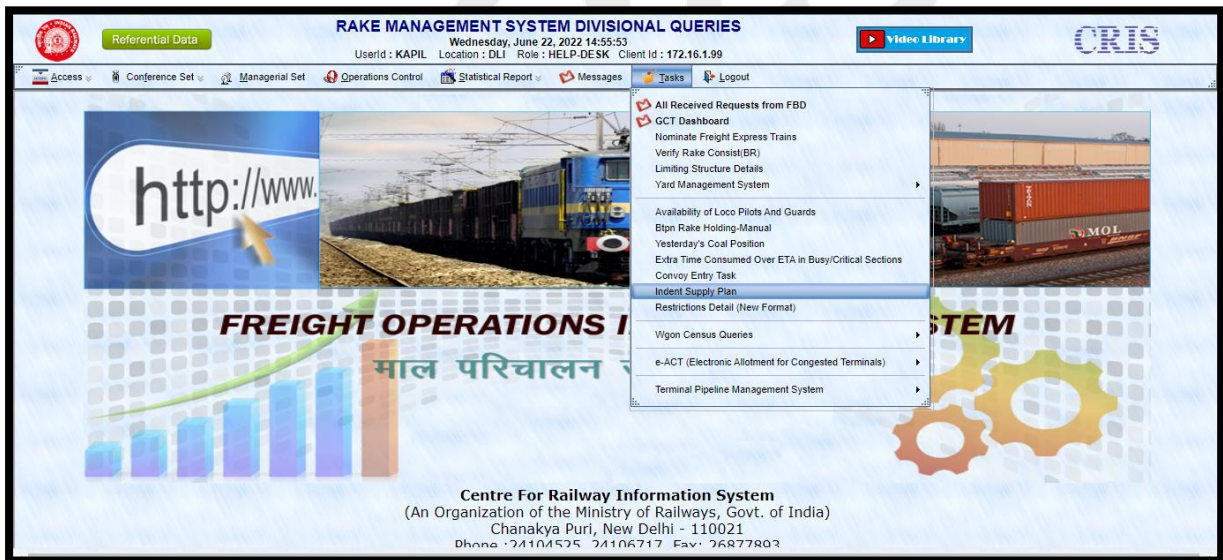
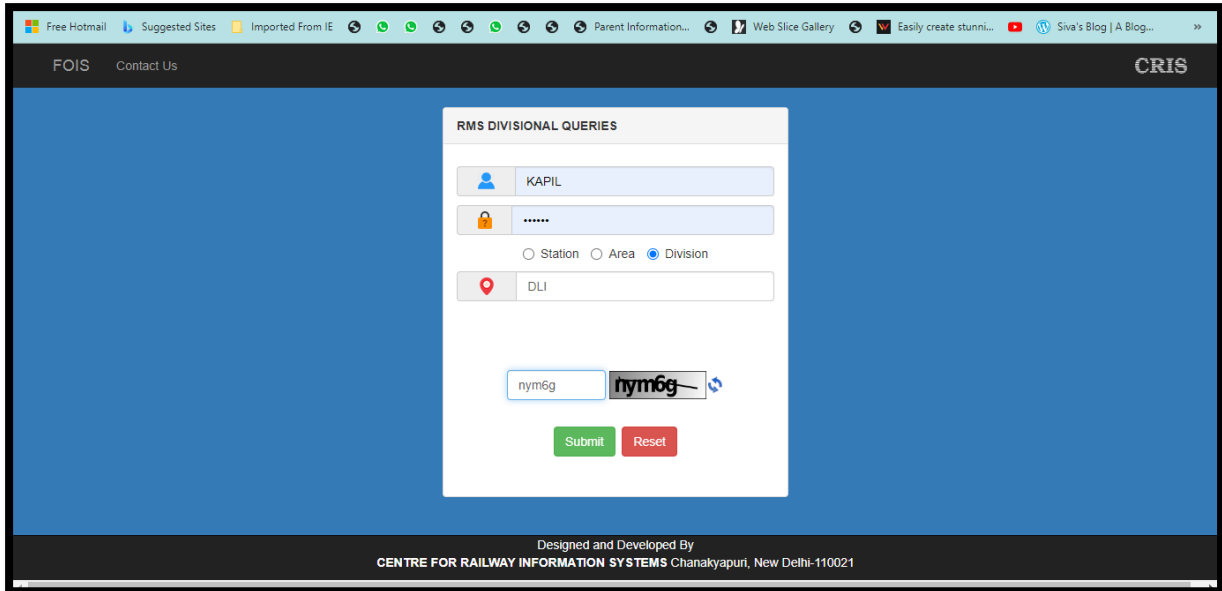
**Capture Indent linking against Loading Plan by Divisional Railway**

1. A task (**Indent Supply Plan**) is designed in FOIS/RMS Divisional Web Application for the authorized Divisional Users (**Stock Controller identified by Role assigned to user as Dy. Stock**) to **prepare a loading plan for next day against pending indents based on applicable rules or decision of the concerned Dy. Stock invoking the planning task.**

**Authorized Users:** Divisional User of Forwarding location (**Stock Controller identified by Role assigned to user as Dy. Stock**)

Authorized Divisional User shall login into **RMS Divisional Queries** (Web Interface) and navigate to **“Tasks → Indent Supply Plan”** Menu on home screen.





**RAKE MANAGEMENT SYSTEM DIVISIONAL QUERIES**  
 Wednesday, June 22, 2022 14:59:55  
 Userid : KAPIL Location : DLI Role : HELP-DESK Client Id : 172.16.1.99

Operations Control | Statistical Report | Messages | Tasks | Logout

### INDENT SUPPLY PLAN

Location: Dvsn\*:  Sttn:

Demand Status:  Complete  Incomplete  All

Priority:  Dstn:  Cnsr:  Cnsg:  Rake Type:  R Flag:

Core  Non-Core  All

Lapsable  Non-Lapsable  All

Commodity:  Group Rake Commodity  Rake Commodity

Gauge:  BG  MG

- On Submitting the input form with relevant filters, user shall be displayed with all the Outstanding Indents available eligible for supply on subsequent day. The list shall display demand particulars including Demand Number, Demand Date, Rake Type, Consignor, Consignee, Destination, Units, Restricted Free Flag, Premium Indent, Priority, Traffic Type and many more details. Colour indicators for Restricted Indents, Premium indents and other business specific indicators for Programmed/ non-programmed/ lapsable/non-lapsable indents registered in the system shall also be provided in this view for easy identification.

**RAKE MANAGEMENT SYSTEM DIVISIONAL QUERIES**  
 Wednesday, June 22, 2022 15:02:23  
 Userid : KAPIL Location : DLI Role : HELP-DESK Client Id : 172.16.1.99

Home Location: DLI, Gauge: BG, CoreFlag: All, LapsFlag: All, Demand Status: All Refresh/Back

SELECT	DVSN	STTN	R/P/M	NO.	DATE	TIME	EXPD LDNG DATE	STTS	CNSR	CNSG	GRUP	RAKE	CMTD CODE	SPCL TRFC	PRTY	SUBPRTY	PREM	QUTA	ODC	COAL	CORE / CTGR
<input type="radio"/>	DLI	BBDE	R	1	20-05-20	16:12	20-05-2020	C	AMFC	AMFC	CEMT	CEMT	2891122	0GG	D		N	N	N		
<input type="radio"/>	DLI	BVH	R	4	30-04-20	12:20	30-04-2020	C	BCCL	FCI	FG	ATA	119015	0GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	1	22-04-20	08:00		C	ACB	ACB	FG	FG	119025	0GG	C		N	N	N		
<input type="radio"/>	DLI	DKZ	R	1	05-06-20	11:50	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	1	05-06-20	11:50	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	2	05-06-20	12:16	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	2	05-06-20	12:16	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	2	05-06-20	12:16	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	1	29-12-20	00:01		C	ACC	ACC	CEMT	CEMT	2891103	0GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	1	04-01-21	00:01		C	ACC	ACC	CEMT	CEMT	2891122	0GG	D		N	N	N		

Legend: ■ Marked For Supply ■ E-Demand ■ RAS Allotted Indent ■ Lapsable Indent ■ Non-Lapsable Indent ■ LWIS ■ GWIS ■ SFTO ■ Re-Programmed Demand ■ Premium Booking

- User shall have an option to view pending indents specific for a stock/ location/ commodity and many more filters to help draw out the **loading plan for next day**.
- User shall be required to select a specific indent and mark the same as planned for loading on next day by Clicking **“Mark Demand for Supply”** button. User shall also provide the reason/remarks for same in case it is done overruling the ODR/ Priority rules for the specific indent at the time of marking the indent.

**INDENT SUPPLY PLAN**  
Location: DLI, Gauge: BG, CoreFlag: All, LapsFlag: All, Demand Status: All

SELECT	DVSN	STTN	R/P/M	NO.	DATE	TIME	DEMAND	EXPD	STTS	CNSR	CNSG	GRUP	RAKE	CMDT	SPCL	TRFC	PRTY	SUBPRTY	PREM	QUOTA	COAL	CORE /	
	FROM	FROM						LDNG						NUMERIC	NO.	TYPE	CLSS	CLSS	BKNG	ODC	CTGR	NON-CORE	
<input type="radio"/>	DLI	BBDE	R	1	20-05-20	16:12	20-05-2020	20-05-2020	C	AMFC	AMFC	CEMT	CEMT	2891122	0	GG	D		N	N	N		
<input type="radio"/>	DLI	BVH	R	4	30-04-20	12:20	30-04-2020	30-04-2020	C	BCCL	FCI	FG	ATA	119015	0	GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	1	22-04-20	08:00			C	ACB	ACB	FG	FG	119025	0	GG	C		N	N	N		
<input type="radio"/>	DLI	DKZ	R	1	05-06-20	11:50	05-06-2020	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0	GG	D		N	N	N		
<input checked="" type="radio"/>	DLI	DKZ	R	1	05-06-20	11:50	05-06-2020	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0	GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	2	05-06-20	12:16	05-06-2020	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0	GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	2	05-06-20	12:16	05-06-2020	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0	GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	2	05-06-20	12:16	05-06-2020	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0	GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	1	29-12-20	00:01			C	ACC	ACC	CEMT	CEMT	2891103	0	GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	1	04-01-21	00:01			C	ACC	ACC	CEMT	CEMT	2891122	0	GG	D		N	N	N		

Marked For Supply
  E-Demand
  RAS Allotted Indent
  Lapsable Indent
  Non-Lapsable Indent
  LWIS
  GWIS
  SFT0
  Re-Programmed Demand
  Premium Booking

**Confirm Option Is Available From 17:00 hrs to 23:59 Hrs .**

REMARKS

- The specific indent shall be marked as tentatively planned for supply in the system by on click of “Save” button. All such indents considered by competent authority for wagon supply, shall be highlighted in Dark Green color post save.
- In case required to undo the plan (Prior to confirmation for the day), Divisional user shall also have option to reverse the supply plan for specific indents. Herein, user shall be required to select an already planned indent (Highlighted in Dark Green Color) and click the “De-Mark” button to un-mark the same from the next day’s plan. User shall be required to specify a reason/remark for the same.

**INDENT SUPPLY PLAN**  
Location: DLI, Gauge: BG, CoreFlag: All, LapsFlag: All, Demand Status: All

SELECT	DVSN	STTN	R/P/M	NO.	DATE	TIME	DEMAND	EXPD	STTS	CNSR	CNSG	GRUP	RAKE	CMDT	SPCL	TRFC	PRTY	SUBPRTY	PREM	QUOTA	COAL	CORE /	
	FROM	FROM						LDNG						NUMERIC	NO.	TYPE	CLSS	CLSS	BKNG	ODC	CTGR	NON-CORE	
<input type="radio"/>	DLI	BBDE	R	1	20-05-20	16:12	20-05-2020	20-05-2020	C	AMFC	AMFC	CEMT	CEMT	2891122	0	GG	D		N	N	N		
<input type="radio"/>	DLI	BVH	R	4	30-04-20	12:20	30-04-2020	30-04-2020	C	BCCL	FCI	FG	ATA	119015	0	GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	1	22-04-20	08:00			C	ACB	ACB	FG	FG	119025	0	GG	C		N	N	N		
<input type="radio"/>	DLI	DKZ	R	1	05-06-20	11:50	05-06-2020	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0	GG	D		N	N	N		
<input checked="" type="radio"/>	DLI	DKZ	R	1	05-06-20	11:50	05-06-2020	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0	GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	2	05-06-20	12:16	05-06-2020	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0	GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	2	05-06-20	12:16	05-06-2020	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0	GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	2	05-06-20	12:16	05-06-2020	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0	GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	2	05-06-20	12:16	05-06-2020	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0	GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	1	29-12-20	00:01			C	ACC	ACC	CEMT	CEMT	2891103	0	GG	D		N	N	N		
<input type="radio"/>	DLI	DKZ	R	1	04-01-21	00:01			C	ACC	ACC	CEMT	CEMT	2891122	0	GG	D		N	N	N		

Marked For Supply
  E-Demand
  RAS Allotted Indent
  Lapsable Indent
  Non-Lapsable Indent
  LWIS
  GWIS
  SFT0
  Re-Programmed Demand
  Premium Booking

**Confirm Option Is Available From 17:00 hrs to 23:59 Hrs .**

REMARKS

- Post finalizing the supply plan for the next day, Stock Controller of the division shall be required to freeze the plan in the system which shall trigger a notification to all customers regarding the plan of wagon supply.

8. On confirmation, System shall send the email/SMS notification to the Customers accordingly. Here, only customer who has e-registered the indent and provided consent for alert (**Step A**) shall be notified.
9. Indents shall be visible to the Stock Controller throughout the day and option for tentative planning of supply for next day shall be available in system till Confirmation by Stock Controller. However, the option of confirming the plan shall only be available from 1700 Hrs of the day till 2359 Hrs of the day for next day's supply plan.

**RAKE MANAGEMENT SYSTEM DIVISIONAL QUERIES**  
 Wednesday, June 22, 2022 17:01:34  
 Userid : KAPIL Location : DLI Role : HELP-DESK Client Id : 172.16.1.99

**INDENT SUPPLY PLAN**  
 Location: DLI, Gauge: BG, CoreFlag: All, LapsFlag: All, Demand Status: All

SELECT	DVSN	STTN	R/P/M	NO.	DATE	TIME	EXPD LDNG DATE	STTS	CNSR	CNSG	GRUP	RAKE	CMDT CODE	SPCL TRFC	PRTY	SUBPRTY	PREM	QUTA	ODC	COAL	CORE / CTGR	NON-CORE
<input type="radio"/>	DLI	BBDE	R	1	20-05-20	16:12	20-05-2020	C	AMFC	AMFC	CEMT	CEMT	2891122	0GG	D		N	N	N			
<input type="radio"/>	DLI	BVH	R	4	30-04-20	12:20	30-04-2020	C	BCCL	FCI	FG	ATA	119015	0GG	D		N	N	N			
<input type="radio"/>	DLI	DKZ	R	1	22-04-20	08:00		C	ACB	ACB	FG	FG	119025	0GG	C		N	N	N			
<input type="radio"/>	DLI	DKZ	R	1	05-06-20	11:50	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0GG	D		N	N	N			
<input type="radio"/>	DLI	DKZ	R	1	05-06-20	11:50	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0GG	D		N	N	N			
<input type="radio"/>	DLI	DKZ	R	2	05-06-20	12:16	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0GG	D		N	N	N			
<input type="radio"/>	DLI	DKZ	R	2	05-06-20	12:16	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0GG	D		N	N	N			
<input type="radio"/>	DLI	DKZ	R	2	05-06-20	12:16	05-06-2020	C	MULT	MULT	MISC	FFS	4211143	0GG	D		N	N	N			
<input type="radio"/>	DLI	DKZ	R	1	29-12-20	00:01		C	ACC	ACC	CEMT	CEMT	2891103	0GG	D		N	N	N			
<input type="radio"/>	DLI	DKZ	R	1	04-01-21	00:01		C	ACC	ACC	CEMT	CEMT	2891122	0GG	D		N	N	N			

Marked For Supply  E-Demand  RAS Allotted Indent  Lapsable Indent  Non-Lapsable Indent  LWIS  GWIS  SFT0  Re-Programmed Demand  Premium Booking

**Confirm Option Is Available From 17:00 hrs to 23:59 Hrs .**  
[Confirm Plan](#)

10. User shall confirm the plan by Clicking on “Confirm Plan” Button.

**RAKE MANAGEMENT SYSTEM DIVISIONAL QUERIES**  
 Userid : KAPIL

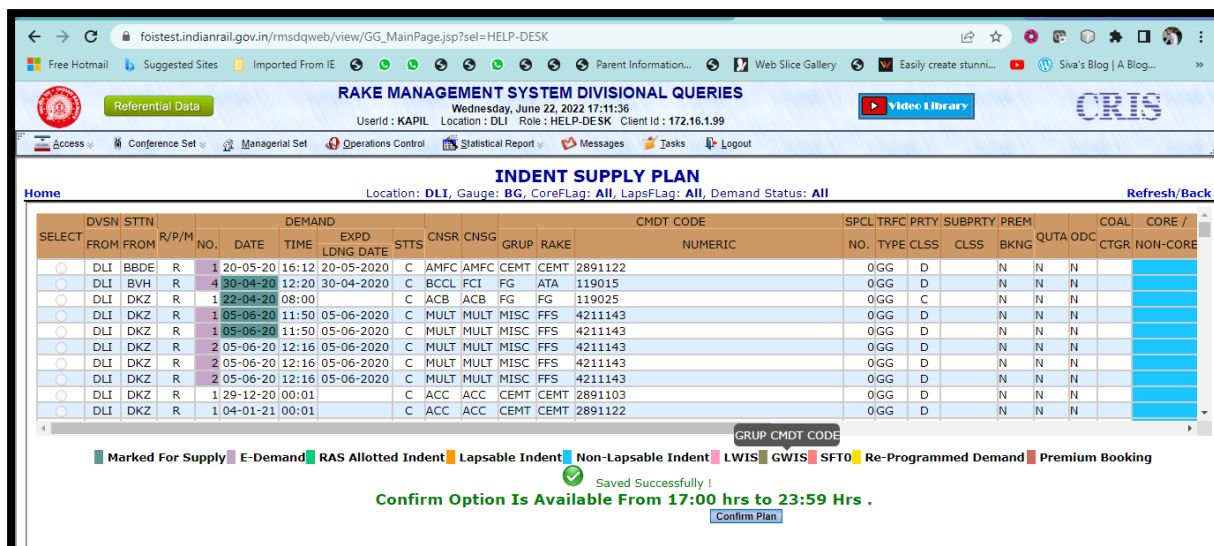
**INDENT SUPPLY PLAN**  
 Location: DLI, Gauge: BG, CoreFlag: All, LapsFlag: All, Demand Status: All

www.foistest.indianrail.gov.in says  
 You Are Going To Confirm The Plan For The Day, It Cannot Be De-Confirmed

[OK](#)

Marked For Supply  E-Demand  RAS Allotted Indent  Lapsable Indent  Non-Lapsable Indent  LWIS  GWIS  SFT0  Re-Programmed Demand  Premium Booking

[Confirm Plan](#)



11. Post confirmation of the supply plan by Stock Controller, **there shall be no provision to un-confirm**. Any change in supply plan shall thereafter be available from 0000 Hrs of the next calendar day.

### Part C

#### Notification to Customers

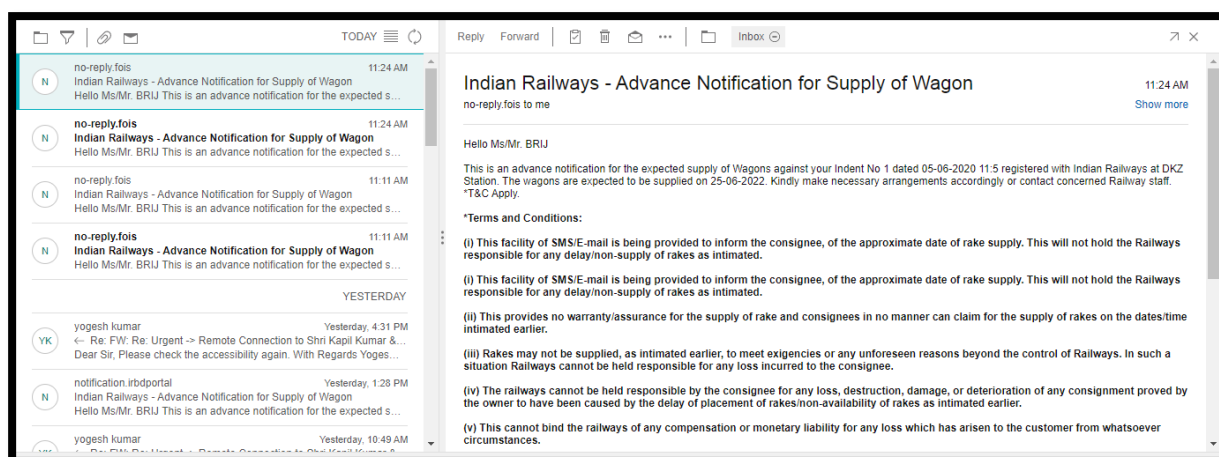
1. Once a supply plan against an Indent has been captured by the Divisional Authorities and confirmed, System shall send an e-mail and SMS notification to the users who have registered the indents and further subscribed to the notification service.

#### SMS Sample:

Dear Customer, This is an advance notification for the expected supply of Wagons against your Indent No **<Demand No>** dated **<Demand Data/Time>** registered with Indian Railways at **<Station Code>** Station. The wagons are expected to be supplied on **<Planned For Date>**. Kindly make necessary arrangements accordingly or contact concerned Railway staff. \*T&C Apply. FOIS/IR

#### Email Sample:





2. Notification **shall be sent only against e-Demands registered in FOIS** though user can plan for all physical indents also that are registered in FOIS/TMS Application.
3. Customer who has registered the Indent in e-RD Module and provided consent for alert shall only be notified.
4. The email shall also contain the Disclaimer as suggested by Railway Board.

**Note:**

1. On any day of operation, the planning task shall provide view of Indents to Stock Controller as under:
  - a. All complete Indents registered in the system in the working division as per the selection criteria for which allotment has not been reported in the system.
  - b. Indents planned for supply on current date and not yet allotted shall continue to be displayed as Pending Allotment. Same shall be displayed in a distinct color code in the list of indents.
  - c. For Premium indents, same shall only be displayed in case the next day is a probable supply day for the premium indents.
  - d. There shall be no check in “expected loading date” specified by user while registering the Indent.
  - e. No other allotment system i.e., RAS or e-ACT shall restrict view of indents. However, decision of RAS/e-ACT shall override the supply plan fed by Stock Controller.
  - f. Restricted Indents shall also be visible in the planning task. However, same shall be distinctly visible with a color code in the list of indents and shall be allowed for supply planning.
2. In case between the time of planning and confirmation of plan by Divisional user, the wagons have been supplied against any such indent planned for next day, system shall revalidate the allotments in system and only send out notification against those indents awaiting supply.
3. The supply plan shall have no binding in FOIS Application for supply of Rakes or allotment of Rakes against the planned indents. Neither shall system restrict supply and allotment of Rakes against any other Indent which is not planned by the stock controller.
4. System shall not validate the Priority Rule (PTO) during supply planning being carried out by the stock controller.
5. Post confirmation of the supply plan by Stock Controller, there shall be no provision to un-confirm. Any change in supply plan shall thereafter be available from 00:00 Hrs of the next calendar day.

\*\*\*\*\*